

General information

Opening hours

The SPA is open from 10 am to 9 pm from Monday to Friday, and from 10 am to 10 pm on Saturdays and Sundays. The Gym is open daily from 7 am to 9 pm.

Reservation

All treatments are subject to availability. We suggest that you reserve all treatments in advance to ensure your desired time and date.

Age

The minimum age to access the SPA Dogana del Sale is 14 years. For minors, the presence of one of the parents is required .

Arrival

We recommend that you respect the appointed reservation: arriving late for your SPA appointment will decrease treatment time, but the full treatment cost will be charged.

We suggest to arrive 10 minutes before the scheduled appointment, to have time to enjoy our herbal tea and take a hot shower before treatment, in order to facilitate muscle relaxation.

Etiquette

Behavior

The SPA is a quiet and relaxing location, and we invite you to respect the privacy and serenity of other guests by:

- keeping a moderate tone of voice;
- avoiding the use of mobile phones, laptops, tablets and cameras.

Smoking, consuming alcohol, and bringing food or beverage from outside is not allowed.

Our staff will remove guests who do not comply with the above rules, and the entry price will not be refunded.

Dress code

At the SPA, only swimsuit and bathrobe are allowed.

At the Gym, only sportswear and sneakers are allowed.

If you are a guest of Romeo hotel, a courtesy kit, including bathrobe, towel and slippers, is available in your room. Otherwise, you will find it in your locker in our dressing rooms.

Health and Preferences

It is important that you inform us about any health conditions you may have, such as pregnancy, allergies, heart or blood pressure issues and any physical or medical condition that might interfere with our treatments.

Also, to make your stay at Dogana del Sale more pleasant, we suggest that you advise your preferences for massage and essential oil types.

Personal items

We will not be liable for any lost or damaged personal items, so we suggest that you not leave them unattended and store personal items in the lockers located in the dressing rooms.

Lost and found objects will be delivered to the SPA reception.